

2024 WaterSense Commercial and Multi-Family Toilet and Urinal Rebate Information

Effective January 1, 2024

This program offers water rebates to Commercial and Multi-Family accounts in the Thornton water service area for the replacement of fixtures with WaterSense labeled toilets and urinals. WaterSense labeled products are independently tested and certified to be 20% more efficient than the standard product. The rebate is up to \$150 for flushometer toilets and urinals, and up to \$75 for tank type toilets purchased after project approval and installed by December 14, 2024. Some examples of qualifying customers include, but are not limited to:

- Apartment buildings & Multi-Family accounts with 3 or more living units
- Churches
- Hospitals
- Hotels
- Nursing homes
- Office buildings
- Restaurants
- Retail
- Schools
- Small businesses

Rebates are available on a first-come, first-served basis and are subject to the availability of funds.

How to Apply:

Step 1 - Contact Water Resources staff at 720-977-6600 or e-mail Water@ThorntonWater.com to detail the replacement project and to obtain written pre-approval.

Step 2 - Refer to http://www.epa.gov/watersense/product_search.html for a list of approved EPA WaterSense products. EPA WaterSense toilets and/or urinals must be on the approved list to qualify for the rebate. **Dual flush toilets on the WaterSense list do not qualify for a rebate.**

Step 3 - E-mail your completed [Commercial Water Efficiency Rebate Form](#) and [IRS W9 Form](#) water@thorntonwater.com or make an appointment to drop off at :
City of Thornton
Infrastructure Maintenance Center
12450 Washington Street
Thornton, CO 80241

Step 4 - If the application is approved, Thornton staff will contact you to schedule an installation inspection.

Step 5 - Following inspection and submitting itemized receipt(s), rebate will be in the form of a check.

If approved, you will be contacted by city staff on how you would like your rebate credit, i.e. Zelle, ACH Deposit, or credit to City of Thornton account. City staff will notify you if the application does not meet program requirements. Rebate credits can take up to three months to receive.

Questions? Contact 720-977-6600 or water@ThorntonWater.com

2024 WaterSense Commercial Toilet/Urinal Rebate Rules and Eligibility

- Rebates are offered on a first-come, first-served basis and are subject to the availability of funds.
- Toilet/Urinal retrofit projects of more than 10 fixtures must be pre-approved by city of Thornton water conservation staff before fixtures are purchased.
- The program applies to replacement toilets and urinals purchased in 2024, verified by the date on the sales receipt.
- After approval, you have 60 days to install new fixtures.
- Participants must be city of Thornton commercial or multi-family water customers with current, non-delinquent accounts. Sewer only customers are not eligible. Single family, condominium, duplex, or townhome residential water customers please use the residential rebate form to apply for a rebate.
- This program is for replacement of installed toilets only. New construction (addition of new bathrooms) is not eligible for this rebate program.
- Commercial and multi-family water customers may only apply for this program if building(s) are located within the city of Thornton water service area.
- New toilets and urinals must be EPA WaterSense certified. Only EPA WaterSense toilets and urinals will be eligible up to \$150 per flushometer toilets and urinals and up to \$75 for tank type toilets. Itemized receipts are required for each installed fixture. **Dual flush toilets on the WaterSense list do not qualify for a rebate.**
- Rebates are limited to a maximum of 100 fixtures per property per calendar year.
- Multi-family water accounts are defined as residential buildings with three or more housing units.
- New fixture(s) will be inspected by a city of Thornton representative; inspection will be scheduled and completed prior to rebate being issued to the account.
- Incomplete applications, failure to complete installation inspection(s) or failure to provide legible, itemized receipt(s) will result in denial of rebate.
- The entire fixture must be replaced.
- The rebate(s) will be in the form of a check.
- Applicants are responsible for the disposal of old toilets and urinals.
- *Waiver of Warranty* - The city of Thornton makes no representations or warranties regarding any make or model of approved fixture(s), including any warranties of merchantability, or fitness for a particular purpose or water efficiency. This rebate program is subject to change and/or discontinuation without notice. The City of Thornton reserves the right to inspect installation on the premises or request additional information or documentation as needed. The City of Thornton is not liable or responsible for any act or omission of any contractor whatsoever, nor is the City of Thornton responsible for the condition of the plumbing and electrical wiring on the homeowner's side of the meters now or in the future.
- *Tax Notice:* All rebates will require submittal of a W-9 form to the city of Thornton. All personal information provided within the W-9 is kept confidential in accordance with the Privacy Act. The determination of whether your rebate is taxable or not may depend on several variables. We recommend you contact your tax professional.