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The leak chart shown in this newsletter is an example only. Please visit the [WaterSmart portal](#) for information about your own water use. We apologize for any confusion.

Daily water use data began rolling out to residential customers in June. Currently, approximately 80% of customers can view daily water use in the [WaterSmart](#) portal, receive alerts of high or unusual water usage, and easily manage their account to help save water and money. These features are estimated to be available to all residential customers **by December 2025** as part of the Advanced Metering Infrastructure (AMI) project.

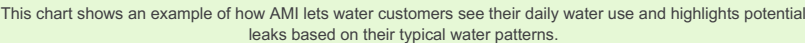
Already, Thornton Water customers have saved thousands of gallons from continuous use notifications sent from the WaterSmart customer portal.

Customer quote:

"THANK YOU!!! As soon as I read your email I checked and found a lawn sprinkler valve diaphragm leaking so slowly it would likely have taken weeks or a month for me to realize I had an issue. Although I have not yet used the sprinklers this year, I did charge and check the system about a month ago. With your email alert and a couple of simple tests on my side, I have resolved the issue before wasting a lot of water."

Learn more about the benefits of using the WaterSmart customer portal and sign up on the [Thornton Water Track Your Use webpage](#).

This chart shows an example of a continuous leak. **This is from a sample property and does not represent your own water usage.** To view near real-time data about your water usage, please visit the [WaterSmart portal](#).



Like many municipalities in Colorado, Thornton has specific water use rules for outdoor irrigation from April 1 to October 31. Reducing outdoor water use is one of the easiest ways to decrease your monthly water usage and has the biggest impact on lowering your water bill. Save water and avoid fines by following these water use rules outdoors:

Water your lawn no more than three days per week between 6 p.m. and 10 a.m. Maximize the amount of water absorbed and strengthen the roots of your lawn using a “cycle and soak” method by dividing these times into three cycles spaced an hour apart:

Schedule watering times based on the month of the year and the type of sprinkler system.

All times listed are in minutes and recommended no more than three days per week in the summer. Exceptions apply for new sod, seeding and reseeding lawns, and large properties that require extra watering time. Vegetable and other gardens can be watered as needed. Plan your watering during the coolest parts of the day to minimize evaporation and maximize water retention for your plants.

Thornton Water will notify customers of detected water leaks and water waste from excessive use. Water leaks and waste must be resolved as soon as possible. If more than 10 days have passed after receiving a courtesy notice, penalties can be imposed starting at \$100 for residential customers and \$250 for commercial irrigation offenses.

Help preserve our community's water supply this summer. Find more information on summer watering rules and access Thornton's watering guide on our [Saving Outdoors webpage](#).

Lawn Replacement and Garden In A Box

Water-wasting grass lawns are out, and water-wise gardens are in! Thornton Water is partnering with Resource Central to provide customers with a discount on lawn replacement and Garden In A Box kits. By replacing your grass with water-wise plants, you'll use less water outdoors while supporting pollinators and spend less time maintaining your yard. It's an easy and affordable way to create a stunning landscape that benefits our communities and the environment.

DIY lawn removal discount options have wrapped up for the season, but Thornton Water customers are still eligible for a **discount of up to \$750** on [lawn removal services from Resource Central](#).

Resource Central's late-season [Garden In A Box kits](#) are now on sale and offer a great way to install a professionally planned water-wise garden into your landscape. A limited number of \$25 discounts are available for Thornton Water customers.

Find more information on Lawn Replacement and Garden In a Box kits on [Resource Central's Lawn Replacement application page](#).



Resource Central's Garden In A Box kits provide bee friendly and water-wise plants designed to thrive in the local ecosystem.

Water Quality Corner What's in Your Water?



2025 Water Quality Report
Covering Data for Calendar Year 2024



Did you know that Thornton publishes a water quality report each year to inform you about your drinking water? Thornton works hard to treat water to the highest standards and is actively implementing upgrades to remove contaminants, [such as PFAS](#).

For more information on what Thornton is doing to improve your water quality, [read the 2025 Water Quality Report](#).

Read the 2025 Water Quality Report for more information on Thornton's water quality and ongoing improvements.

WITHOUT WATER *life would be* PRETTY DRY

[THORNTONWATER.COM](#)



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