



2026 WaterSense Commercial and Multi-Family Toilet and Urinal Rebate Information and Rules

Effective January 1, 2026



This program offers water rebates to Commercial and Multi-Family accounts in the Thornton water service area to replace fixtures with WaterSense-labeled toilets and urinals. WaterSense-labeled products are independently tested and certified to be 20% more efficient than the standard product. The rebate is up to \$150 for flushometer toilets and urinals and up to \$75 for tank-type toilets purchased after project approval and installed by **December 13, 2026**. Some examples of qualifying customers include, but are not limited to:

- ◆ Apartment buildings & Multi-Family accounts with 3 or more living units
- ◆ Churches
- ◆ Hospitals
- ◆ Hotels
- ◆ Nursing homes
- ◆ Office buildings
- ◆ Restaurants
- ◆ Retail
- ◆ Schools
- ◆ Small businesses

Rebates are available on a first-come, first-served basis and are subject to funding availability.

Program Steps:

1. Contact Water Resources staff at 720-977-6600 or email Water@ThorntonWater.com to provide details of the replacement project and obtain written pre-approval.
 - ◆ Refer to http://www.epa.gov/watersense/product_search.html for a list of approved EPA WaterSense products. EPA WaterSense toilets and/or urinals must be on the approved list to qualify for the rebate. Dual flush toilets on the WaterSense list do not qualify for a rebate.
2. Email your completed [Commercial Water Efficiency Rebate Form](#) and [IRS W9 Form](#)¹.
water@thorntonwater.com or make an appointment to drop off at:
City of Thornton
Infrastructure Maintenance Center
12450 Washington Street
Thornton, CO 80241
3. Thornton staff will contact you to schedule an inspection if the application is approved. City staff will notify you if the application fails to meet program requirements.
4. After inspection and submission of an itemized receipt(s), the rebate will be issued as a check, ACH Deposit, or credit to a City of Thornton utility account. Rebate credits can take up to 3 months to be received.

Questions? Contact 720-977-6600 or water@ThorntonWater.com

¹ **Tax Notice:** All commercial rebates require submitting a W-9 form to Thornton. All personal information provided within the W-9 is kept confidential under the Privacy Act. The determination of whether your rebate is taxable may depend on several factors. We recommend contacting your tax professional.

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- ◆ The program applies to replacement toilets and urinals purchased in [2026](#), verified by the date on the sales receipt.
- ◆ New toilets and urinals must be EPA WaterSense-certified. Only EPA WaterSense toilets and urinals will be eligible for up to \$150 per flushometer toilet and urinal and up to \$75 for tank-type toilets. Itemized receipts are required for each installed fixture. Dual flush toilets on the WaterSense list do not qualify for a rebate.
- ◆ Toilet/Urinal retrofit projects of more than 10 fixtures must be pre-approved by Thornton water conservation staff before fixtures are purchased.
- ◆ After approval, you have 60 days to install new fixtures.
- ◆ The entire fixture must be replaced.
- ◆ Rebates are offered on a first-come, first-served basis and are subject to funding availability.
- ◆ Participants must have current, non-delinquent accounts with the city of Thornton as water customers or accounts that receive Thornton water. Sewer-only customers are not eligible. Single-family, condominium, duplex, or townhome residential water customers, please use the residential rebate form to apply for a rebate.
- ◆ This program is for replacing installed toilets only. New construction (the addition of new bathrooms) is not eligible for this rebate program.
- ◆ Commercial and multi-family water customers may only apply for this program if the building(s) is located within Thornton's water service area.
- ◆ Multi-family water accounts are defined as residential buildings with three or more housing units.
- ◆ Rebates are limited to 100 fixtures per property per calendar year.
- ◆ Thornton staff may inspect the site, which will be scheduled before the rebate is issued to the account.
- ◆ Incomplete applications, failure to complete installation inspection(s), or inability to provide legible, itemized receipt(s) will result in denial of rebate.
- ◆ The rebate will be issued as a check, ACH Deposit, or credit to a City of Thornton utility account.
- ◆ Applicants are responsible for the disposal of old toilets and urinals.
- ◆ *Waiver of Warranty* - The city of Thornton makes no representations or warranties regarding any make or model of approved fixture(s), including any warranties of merchantability, fitness for a particular purpose, or water efficiency. This rebate program is subject to change and/or discontinuation without notice. The City of Thornton reserves the right to inspect the installation on the premises or request additional information or documentation as needed. The City of Thornton is not liable or responsible for any act or omission of any contractor whatsoever, nor is the City of Thornton responsible for the condition of the plumbing and electrical wiring on the homeowner's side of the meters now or in the future.