Understanding Your Water Bill

Your water use is recorded monthly and billed based on your actual usage using a tiered rate structure. Water tiers provide a water allotment for a range of lot sizes and encourage efficient use of Thornton's water supply. The water rates listed here are effective January 1, 2027 for single-family residential customers.

Tier	Description	Water Use Allotment	Inside City Limits Rate per 1,000 gallons	Outside City Limits Rate per 1,000 gallons
Tier 1	**Indoor water use:** Bathrooms, laundry, dishes and other routine indoor water use.	The average of how much water you use monthly from November to February each year, indicating your household's typical indoor water use. (This is known as "Average Winter Consumption" or AWC.)	**$8.04**	**$12.06**
Tier 2	**Outdoor water use:** Sprinklers, garden and drip irrigation, etc., typically used between May and October.	Your Monthly Outdoor Allowance, pre-determined based on lot size.	**$8.04**	**$12.06**
Tier 3	**Inefficient water use:** Overwatering, leaks, etc. Water in this tier exceeds your household allotments for Tiers 1 and 2.	20,000 gallons (in addition to your Tier 1 and 2 allotments)	**$12.06**	**$18.09**
Tier 4	**Excessive Water Use:** Excessive leaks, extreme overwatering, unnecessary waste, etc. Water in this tier far exceeds necessary usage and is considered wasteful.	All water used above Tiers 1-3	**$24.13**	**$36.20**

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Your Thornton utility bill also may include other utility charges for trash and recycling, sewer, stormwater, etc depending on the services you receive at your home.

Ways to Save on ThorntonWater.com

Check out **Thornton Water Residential Rebates** for money back on your landscape conversion, irrigation controller, rain sensor and even toilets.

Sign up for **free or discounted residential services** including sprinkler evaluations, lawn replacement programs, discounted Garden In A Box kits, conservation kits and water bill assistance.

Follow the **Thornton Watering Guide** to keep a healthy lawn and maximize savings.

Sign up for **thornton.watersmart.com** to view your daily usage and sign up for leak alerts.

Think you have a leak? Check out our finding and fixing leaks resources at **ThorntonWater.com/saving-indoors** to find it!



Your Investment

Your monthly payment provides for the delivery of clean water to your home, including operating and maintaining Thornton's storage reservoirs, treatment plants, pump stations, and distribution pipes. Monthly service charges cover the cost of administrative services such as meter reading and monthly billing.

Questions about your water bill?

Visit **gocot.net/billing** or contact utility billing at **utilbilling@thorntonco.gov** or **303-538-7370**.

Visit **ThorntonWater.com** for resources to help you manage your water use.